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# GENERAL CARE, CLEANING & MAINTENANCE INSTRUCTIONS

Watson & Gabb panels are built to be enjoyed and become part of everyday life. With a little care and attention, the panels can look just as good in years to come. Some of our materials such as reclaimed timbers and metals will develop their own patina with age, enriching their character with time and use.

The following document is a guide only - if you are not sure please use a professional restoration service.

### GENERAL ORGANIC / BLENDED / POURED

- Wipe up spills immediately using a clean dry cloth.
- Clean regularly using a soft cloth dampened and a diluted solution of mild detergent and warm water. Dry with a soft cloth.
- Do not use bleach or use any detergent containing sulphuric or hydrochloric acid.
- Avoid the use of steel wool or scouring pads as these may scratch and damage the metal surface.
- Protect tabletops by using coasters and placemats to prevent marks, stains and scratches.
- Many of our metals will naturally oxidise, forming a thin oxide layer on its surface, which gives this material its excellent anti-corrosion properties. The natural reaction of oxidisation will cause a slight black residue on the cloth when you clean your furniture. This is perfectly normal and not a sign of defect.

#### DO NOT

Use brushes, scrapers or paper towels, window cleaners, acidic solutions, acetone, thinners or alcohol at any time.



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# ORGANIC & BLENDED

From the raw, industrial look of Iron to the faded grandeur of Bronze or the warmth and glamour of Copper, our high-quality metal finishes are all achieved using tried and tested methods by our master craftsmen.

## BRASS, BRONZE, COPPER, PEWTER, IRON

Graphic Per Metal

WATSON & GABB USE LIVE METALS THAT DO AND WILL REACT WITH THEIR ENVIRONMENT

Metal is generally a very durable material. Take care to prevent scratches to your panels as they can be extremely difficult and sometimes impossible to remove. Many of our metal finishes, such as Diablo, are purposefully created to look distressed and aged, crafted and manipulated to create striations, marks and dents to convey a strong sense of character and history. Other finishes, such as Gesso, have a very smooth appearance and may show scratches more noticeably.

Traditionally Watson & Gabb panels are supplied in a natural finish which reacts quickly with daily use to develop a characteristic patina. Pre-patinated finishes will react also; the patina will change with use.

Renaissance Wax will be applied to the panels, in our workshop, prior to dispatch, this helps to moderate the rate of patina.

Our metals are known as 'Living Finishes' and as such will develop an individual patina over time, so it is important to expect the appearance to change and there to be a variation between different items. In environments where the product is continually washed and cleaned the wax will diminish and the patina will change and develop more quickly.

Watson & Gabb understand that the request for our surfaces to capture a moment in time mid-patina and for this to be preserved. This can be achieved with application of a clear matt lacquer. If you have specified a lacquered finish the surface should require only a gentle clean with a damp cloth to remove dust and general dirt.

#### PLEASE NOTE

- If your panel is being used for a tabletops, counters, bar tops or splash backs any acidic liquids, for examples, vinegar, sauces and fruit juice will cause reactions.
- Splash backs which are subject to heat and steam are not suitable for lacquering.

#### DO NOT

Under no circumstances should you use any form of metal cleaner, aerosol spray cleaner or solvent based abrasive cleaning solutions on our products as these can remove the protective wax and lacquer. We recommend cleaning with the use of a dry, lint free cloth.

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# CARE INSTRUCTIONS

#### GENERAL

Commence cleaning by gently blowing free any loose dirt or dust from the surface. Best results are achieved using a soft micro-fibre cloth or chamois with non-abrasive detergent in warm water. Always rinse off any detergent with clean water. Pay attention to finishing trim areas.

Natural plain and un-finished surface can be burnished with Spontex type pads to remove unwanted patina and regain a new appearance. **Do not** use acidic or alkali-based products.

#### HEAT

Do not set down hot plates and pans etc without using a mat or trivet

#### LIQUID

Spillages should be removed as soon as possible, avoid citrus concentrate spills as these will remove the patina on unlacquered finishes.

#### DIRECT SUNLIGHT

Our Organic and Blended panels using metal resins can become very hot. This can also affect the bond between the metal and substrate. Do try and avoid this.

#### FERROUS METALS:

Ferrous (containing iron) metals can react in direct contact with live metals. Do keep candle sticks, cast iron pans and suchlike containing ferrous metals from direct contact with the organic and blended panels.

#### INTERIOR DECORATIVE FEATURES

Decorative surfaces should be re-waxed as required just like any furniture; this will clean and revitalize the metal.

- Renaissance wax is preferred due to its PH neutral characteristics.
- Lacquered finishes can be cleaned with soapy water or furniture polish.

#### **REVITALIZING SURFACES**

Watson & Gabb supply panels waxed or lacquered;

- Waxed items should only be revitalized with Renaissance wax to ensure the surface of the applied patina is protected.
- Lacquered finishes can be cleaned with a furniture polish suitable for paintwork.

#### PLEASE NOTE

Incorrect cleaners can cause staining or corrosion. Acid based products must not be used.

#### LACQUERED PRODUCTS

Lacquer has similar properties to paint, so use a mild detergent or suitable spray furniture polish, **never** use abrasive or harsh chemicals or solvents for cleaning.



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#### TABLETOPS, COUNTERS, BAR TOPS AND SPLASH BACKS

Any acidic liquids, for examples, vinegar, sauces and fruit juice will cause reactions. To avoid damage to the lacquer:

- Always use good quality, nonabrasive heat protection mats for hot items.
- Place mats are recommended for plates, serving dishes or other items that may have sharp edges and nonporous trivets for glasses, cups, wine buckets, bottles etc.
- Clean any spills immediately with a soft cloth and soapy water then dry. Microfiber style cloths for example. Re-polish if required.
- If metal panels are to be re-polished use a metal polishing equipment or alternatively use an abrasive automotive polishing compound.

# POURED

### CARE INSTRUCTIONS

Watson & Gabb Poured panels are made using resin and pigmented resin. Resin is a synthetic material and can be easily scratched or marked. Try to avoid placing sharp or abrasive objects on these surfaces.

#### GENERAL

Certain solvents can damage resin, it is best to keep surfaces away from harsh chemicals.

To clean Poured panels, commence cleaning by gently blowing free any loose dirt or dust from the surface. Best results are achieved using a soft micro-fibre cloth or chamois with non-abrasive detergent in warm water. Always rinse off any detergent with clean water. Pay attention to finishing trim areas. Blot dry using a clean soft cloth.

#### HEAT

Protect your panel from hot, wet or abrasive objects by using coasters, trivets and placemats.

#### DIRECT SUN LIGHT

Ensure you're the panels are not too close to a heat source, or in direct sunlight or moonlight for long periods. Our Poured panels can become very hot and this affect the bond between the metal and substrate. Do try and avoid.

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